

Refund and Cancellation Policy

Cancellation Policy

Cancellation of service renewals for on-going website promotion, website hosting or domain registration services must be made at least seven 7 business days prior to the end of the current service period. Requests received later than seven 7 business days prior to the end of the current service period will be treated as cancellation of services for the next service period. You need to Request Cancellation through your client area control panel / by submitting support ticket or send mail to info@arahantechnology.com to cancel your service. After receiving the cancellation request the entire amount or any deduction will be refunded via original method of payment within 10 to 15 working days.

Refund Policy :

At Arahan Technology, we take great pride in delighting our customers. Please review our refund policies for different services.

For Software/Mobile App Development:

In case any client is not completely satisfied with our services we can provide a refund within 30 days from the date of installation of the Project. The final refunds will be made after deducting the Service Tax and the Hourly charges for the work completed by us.

Due to Transaction Failure / Twice Deduction :

If you facing transaction failure issue then please check your bank account for any deduction, if you not find any deduction then you can try again to pay for that invoice otherwise you just submit support ticket with bank statement to follow that issue. In case you paid Twice for one transaction, then please open a support ticket or mail us to check the issue and the one transaction amount will be refunded via same source within 15 to 20 working days.