

Terms Conditions

We welcome you to our website – arahantechnology.com (herein referred to as ‘website’ or ‘arahantechnology.com’). To avail the services offered at arahantechnology.com, we request you to kindly review the below terms and conditions. It is a must that you agree to the following terms and conditions in order to shop or browse at arahantechnology.com.

Kindly read the below term and conditions carefully as they are applicable for current as well as future services offered by and on arahantechnology.com.

Privacy Policy

In order to fully understand our practices, we request you to take a moment to kindly review our Privacy Policy also which governs your visit to our website.

Terms and conditions that are binding for all purchases

Products/Services you request from us are considered to be deemed offers for you to purchase our products/Services. Our acceptance of your offer will be expressed by issuing a confirmatory e-mail and/or sms confirmation. Our acceptance is expressly subject to and conditioned on your assent to these terms and conditions of sale.

Electronic Communication

When you visit arahantechnology.com, send email(s) to us or received emails from us, it is understood that you are agreeing to communicate with us electronically. It will be our endeavor to communicate with you either by e-mail or by posting notices/updates on our website.

Prices

All prices quoted are subject to change subject to agreement on terms and condition of sales contract. Prices prevailing at commencement of placing the order will apply. Posted prices will include all central and state taxes but may exclude local municipal taxes which, if applicable and when paid locally during transit, will have to be paid by you based on the payment receipt we issue or the proof of payment we show to you.

Payment

Payments for 100% of the invoice amount must be received by us prior to shipping. We accept payment for online purchases by netbanking, credit card, debit card, UPI. EMI facility may be available with us and where available shall be specifically mentioned against the product purchase or the offer. Any additional payment if required to be made towards local taxes/levies may be paid by cash or cheque for which the company will issue a proper receipt.

Shipping and Handling

Product will be delivered in select cities* that are serviceable by us. We encourage you to check for the delivery location coverage before you place the order.

For areas not mentioned in the list of delivery locations, customers have to collect the material from our warehouse or office, as per the notification mail they receive on placing of orders.

List of Delivery Cities :- Across the world. Our support team will contact you for the delivery.

Replacement policy of defective product

In case you receive a defective product upon delivery, you may contact us immediately. We should get a formal communication about the defective product delivery by email within 2 days of delivery of the product on the email id:

support@arahantechnology.com

Arahan Technology will take up the matter with the supplier or an authorised service center for replacement of the defective product. Customers have to cooperate during the replacement process and where required bear additional charges if applicable. Arahan Technology does not directly or indirectly offer guarantee to provide free replacement as

the product is only covered under manufacturer's warranty policy. We request you to read and understand the below carefully:

Any product that you wish to return should include the original packaging in which it was delivered.

Products must be in their original condition along with the original invoice.

Only unused, unaltered, unsoiled products with their original tags/invoice will be accepted

Packaging should be intact

Repairs/ Replacements will be considered based on manufacturers' warranty policies.

Warranty

As per manufacturer's warranty policy.

Cancellation of Order by Arahan Technology

Arahan Technology reserves the right to refuse or cancel any order placed for a product that is listed at an incorrect price or for any other reason. This shall be regardless of whether the order has been confirmed and/or payment been received. In the event of Arahan Technology cancelling you order, 100% payment shall be refunded and we shall inform you by email about the same.

Authorisation to access the Website and its content

General: You are granted a limited authorisation to access this website and not to download (other than page caching) or modify it, or any portion of it, except with express written consent of the company.

No reproduction: This website or any portion of this website may not be reproduced, duplicated, copied, sold, visited, or otherwise exploited for any commercial purpose without express written consent of Arahan Technology.

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Metatags: You may not use any metatags or any other 'hidden text' utilizing arahantechnology.com's name or trademarks without the express written consent of arahantechnology.com. Any unauthorized use terminates the permission or authorisation granted by Arahan Technology.

Your Account

Protection of Your Account: As discussed in the website's privacy policy, by using this website, you agree that you are responsible for maintaining the confidentiality of your account and password and agree to accept responsibility for all activities that occur under your account or password.

Use by Children: As discussed further in the website Privacy Policy, it is our policy to comply with the Children's Online Privacy Protection Act of 1998 and all other applicable laws. We reserve the right to refuse service, terminate accounts, remove or edit content, or cancel orders at our sole discretion.

Reviews, Comments, Communications, and other content

Nature of content: Visitors to the website may post reviews, comments and other content and other communications; and submit suggestions, ideas, comments, questions or other information, as long as the content is not illegal, obscene, threatening, defamatory, invasive of privacy, infringing of intellectual property rights to otherwise injuries to third party or objectionable and does not consist of or contains software virus, political campaigning, commercial solicitation, mass mailing or any form of spam.

False information: You may not use false email address, impersonate any person or entity, or otherwise mislead as to the origin of a card or other content. We reserve the right to remove such content.

Risk of Loss

All items purchased from Arahantechnology.com are made pursuant to the shipment contract. This means that the risk of loss and title for such item passes on to you upon the products delivery.

Events beyond our control

We shall have no liability to you for any failure to deliver goods you have ordered or any delay in doing so or for any damage or defect to goods delivered that is caused by any event or circumstance beyond our reasonable control including, without limitation, strikes, lock-outs and other industrial disputes, breakdown of systems or network access, flood, fire, explosion or accident.

Product Description

We through our website Arahantechnology.com attempt to be as accurate as possible. Product description provided for online purchase are similar to that communicated by the OEM to us. We offer no warranties that the product description and any other content on this website are accurate, complete, reliable, current or error free.

Site Policies, Modification, and Severability

Please do review our other policies. We reserve the right to make changes to our website, policies, and these Terms and Conditions at any time. If any of these conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and will not affect the validity and enforceability of any remaining conditions.

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Governing Law and Jurisdiction

These terms and conditions will be construed only in accordance with the laws of India. In respect of all matters/disputes arising out of, in connection with or in relation to these terms and conditions or any other conditions on this website, only the competent Courts at Mumbai, Maharashtra shall have jurisdiction, to the exclusion of all other courts.

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Notices

Unless otherwise expressly stated in these terms and conditions, all notices from you to us must be in writing and sent to our contact address at:

Araham Technology

H-39, Krishi Upaj Mandi Ke Piche,
R K Colony, Bhilwara,
Rajasthan – 311001
India